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To whom it may concern

Brussels, 19 August 2015,

This letter as a reference to the online service offered by easyconferences.eu

I have been the chair of the organising committee of the joint conferences *Petri Nets (PN) 2015* and *Application of Concurrency to Systems Design (ACSD) 2015*, and there associated satellite events (workshops, courses and tutorials) held in Brussels (Belgium) June 21st – June 26th, 2015. The event attracted more than 130 participants from all over the world, and was a real success, as acknowledged by everyone attending.

One of the main concerns of a conference organiser is to handle properly the registrations of the participants. In our case, there were many different pricing options, depending on the satellite events the participants wanted to register to, and keeping an accurate account of who had registered to what was a tedious task. It was also very important to offer the participants several payment options: bank transfer, online with credit cards, etc.

These are the main reasons that prompted us to use the online registration service offered by EasyConferences, and this was clearly one of the best decisions we took during the organisation of the event! EasyConferences has set up for us a customisable registration website allowing participants to register and pay online, collected all the payments, edited various lists of attendees, prepared badges and attendance certificates, sent reminders to those who had not paid in due time... This has clearly saved us a lot of trouble and time.

Besides, I am particularly impressed by the overall quality of the service. Petros Stratis and his team are extremely friendly and always ready to help. They can be contacted virtually anytime, and they answer all requests very quickly. It is a real relief to be able to rely on them, and I can vouch that they are true to their word when they say that customer satisfaction is their number one priority.

To conclude, I am entirely satisfied by the flawless and very professional online service offered by EasyConferences. I have already recommended their service to several colleagues, and I would use it again without any doubt.

Prof. Gilles Geeraerts